



SERVICE FORM

# Thanks for your order at Ba\*Ba!

We hope you're pleased with your order. If there is any problem, please let us know. This will allow us to resolve the issue and to provide an optimal product.

Use this form if you would like to exchange or return an item. The item can be returned within 14 days of receipt. Please note: this guarantee does not apply if the article has been worn or washed, or if the washing instructions were not followed correctly.

Exchange: Fill in the tables on the right and return the items to Ba\*Ba. As soon as we receive your package, we will send your new garment for free if it is still in stock.

Return: Fill in the table 'returned items' the details of the items you want to return. Please provide a reason for return. Make a clear note of your name, your order number and your bank account number. Personalized printed items can not be returned.

Shipping costs for exchange and return must be borne by the customer.

SEND THIS FORM TOGETHER WITH THE RETURNED ITEMS TO:

BA\*BA - JAN SAMIJNSTRAAT 15F - B 9050 GENTBRUGGE

ba\*ba

## EXCHANGE

- RETURNED ITEMS -

item	size	colour

- EXCHANGE FOR -

item	size	colour

## REASON FOR RETURN

- too big
- too small
- item is damaged
- article does not meet expectations because .....
- .....

Name: .....

Order nr: .....

Bank Account nr: .....